



DIGITAL CABLE TV USER GUIDE





You asked for it, and we listened. CTC is proud to offer the latest in video delivery via our 100% fiber-optic network. Our cable TV system provides you 100% digital programming with high quality video and audio on every channel, amazing high-definition, and whole-home DVR service. Pairing our outstanding new cable TV system with the world-class customer service you've come to expect from CTC is a combination that simply cannot be matched by any satellite provider.

Benefits of CTC's digital cable:

- ▶ Expanded channel lineup with HD programming
- ▶ Huge lineup of premium movie channels
- ▶ Interactive TV Guide with reminders and favorites
- ▶ Whole-Home DVR service that gives you the flexibility to watch and record programs from any room in the house
- ▶ It works in ALL kinds of weather
- ▶ Customer support from people you know, not a foreign country
- ▶ When CTC profits, you profit with capital credits
- ▶ Bundle your cable service with CTC Internet and phone for incredible discounts

This guide was designed to help you get the most out of your new digital cable system. We want you to be able to leverage all of the features our system has to offer. If you have any additional questions, please refer to the contact information at the back of this booklet.

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If your TV has a cable box ("set top") connected to it, please understand the following information:

- ▶ The cable box is doing all of the work now. It changes the channel, tunes to our system and is the device that provides you all of our cable services. Your TV is simply a big display now.
- ▶ Each TV with a cable box must be tuned to the correct "input" on the TV. These inputs are typically labeled something like, "HDMI1" or "VIDEO2."
- ▶ If the active input of the TV is changed from the input that our cable box is on, your cable WILL NOT DISPLAY on the TV.
- ▶ If that happens, please refer to your TV's remote and user manual to change back to the input that the cable box is connected to.
- ▶ If you do not know which input your cable box is on, flip through all of the inputs until your cable appears on the TV screen. Make sure your cable box is POWERED ON.

Please note that you must always use your CTC-supplied remote to change channels and power on/off your cable box.

*Our channel lineup, channel names and channel numbers may change at any time without prior notice.

To access CTC's interactive TV Guide system, simply hit the GUIDE button on your remote. This will bring up the guide organized by listing time.

Listings By Time

Use the arrow buttons (located around the OK button) to navigate the listings grid. Instant program information appears in the upper left of the screen. Press OK to tune to a program from the grid. Press INFO for additional information.



Listings By Channel

Press GUIDE two times to view Listings By Channel and use the left and right arrow buttons to see listings for the next channel in the lineup. Use the up and down arrow buttons to navigate.

Navigate Program Listings

You can use the arrow buttons on your remote to quickly navigate the listings screens – up to 14 days in advance. Press OK to tune to that channel or INFO for more information.

Listings are color-coded to identify types of programs.

Blue	-	Regular programs
Purple	-	Movies
Green	-	Sports
Light Blue	-	Kids' programs

For Faster Searching

- ▶ Use the PAGE up/down buttons to view listings a page at a time
- ▶ Press and hold the arrow buttons to rapidly move ahead in time

THE GUIDE MENU

Quick Menu

The Quick Menu provides shortcuts directly to the key features of the guide and cable service. Press the MENU button one time and the Quick Menu appears over any video on the screen. Use the left and right arrow buttons on the remote to move through the icons.



Each icon allows you to search for a specific type of program. For example, clicking the Sports icon will show all sports programs that are currently playing.

Clicking the HD icon will list all high-definition programs that are currently playing (you must be a subscriber to CTC's HD service).



Main Menu

The Main Menu provides access to all of the features of the guide and digital cable. Press the MENU button twice to view the available options, including:

- ▶ TV Listings By Time
- ▶ Search
- ▶ Favorites
- ▶ Parental Controls and more

At the time of print, CTC does not currently offer On Demand or Pay-Per-View services. Those buttons do not function on the Menu.

THE GUIDE PROGRAM INFORMATION

Instant Information is available when you highlight the program in the program listings, which includes program title, start and end time, a brief program description, and indicators to identify settings such as Reminders and Recordings.



To access information while viewing listings or watching TV, press the INFO button on your remote. Press INFO a second time to see a longer description and additional details such as actor, rating, release year, category and run time.

Action Icons

From the program information screen use the Action Icons to set a Reminder or Recording, or designate a Favorite among other options. Use the arrow buttons to highlight each icon and see the on-screen description.

You can set Reminders so you don't miss shows you want to watch. The cable box will simply remind you right before a program starts and ask if you would like to watch it.

Setting Reminders

From the Program Info screen, highlight the bell icon and press OK. Follow the on screen prompts to confirm the Reminder or Reminder Settings.



Reminder Settings

Customize the frequency and timings for Reminders.

- ▶ Use the left and right arrow buttons to set repeating Reminders
- ▶ Determine Start and End time for the Reminder to appear on-screen – up to 15 minutes prior to the program starting and up to two hours after the program is over



When you set a Reminder, you have the option of bypassing Locks if they are placed on the program, so you can tune directly to the program without having to enter your Locks PIN.

Our guide provides you many ways to find your favorite shows. Select the magnifying glass icon from the Quick Menu or Search from the Main Menu to begin. Quickly search programs by Title, or search by category like Movies, Sports or Kids programs or view HD channels.



If you have a DVR, you can quickly search by Keyword or Actor / Director.

Title Search

Title Search allows you to find a specific program by entering the first few letters of the program name.



Select Title from the Search menu and use the arrow buttons to navigate the keyboard and spell out the program title. Continue entering letters until the show you are looking for appears on the right. If the program is not airing in the next 14 days, it won't appear on the list.

Saving Searches

Save your search by selecting Save Search. Saving searches can be helpful when you want to quickly find a program. Simply select Saved Searches from the Search Menu to access your list of saved searches to restart or delete the search. You can save up to 16 searches at one time.



Flip Bar

When you change channels, the Flip Bar appears and provides you a brief two line descriptions about the program and other information including title, start and end time, channel, current time, program rating and settings such as Favorites or Locks.



When you find the program you are interested in, press INFO for more program details, or press OK to make the Flip Bar disappear.

- ▶ If Watch in HD appears on the Flip Bar hitting the OK button will change the channel to the high-definition version of that channel. You must be a subscriber to CTC's high-definition service for this to function

Mini Guide (Browse)

The Mini Guide allows you to watch television and view program listings without leaving the program you are watching or going to the full-screen guide.

To access the Mini Guide, press OK. Mini Guide appears on the lower 1/3 of the screen and displays two or three channels and 90 minutes of listings at a time. Use the arrow keys to navigate and press OK to access program information.



Our guide provides a Parental Controls feature, which allows you to restrict viewing and purchases of TV programs and services based on your viewing preferences. To activate Parental Controls set a personalized 4-digit PIN to place Locks by movie ratings, TV and content ratings, channels or titles. You can also hide adult titles from being displaced on-screen.

Parental Controls Setup

Locks can be set quickly in a variety of ways anytime while watching TV or using the guide:

- ▶ Hit the MENU button on your remote
- ▶ Select the lock icon from the Quick Menu
- ▶ Select the lock icon from any program info screen to lock a specific program
- ▶ Access Parental Controls from the Main Menu or Setup Menu to set up all Locks



With any of these actions, if you have not set up a PIN, you will be prompted to enter a 4-digit PIN to activate the Locks feature. If you have already set up a PIN, enter your number.



The Parental Controls feature also provides you the opportunity to lock programs and movies by ratings and content.

From the Parental Controls Button on the Main Menu filter your locks by Movie Rating, TV Rating, TV Content, Channel, Title, or Service.

THE GUIDE PARENTAL CONTROLS

View Locked Programs

To view programs and channels you have locked, enter your PIN when prompted. Locks will automatically be restored when you tune away from the channel or turn off your cable box.



Bypass or Clear Locks

Temporarily open or clear all Locks for easier viewing. Under Setup from the Main Menu, select Parental Controls Setup, then Master Locks, and change the options from No to Yes.



Restore Locks

Locks may be restored in any of the following ways:

- ▶ While watching TV, press the LOCK button anytime and enter your PIN
- ▶ Select Parental Controls Setup from the Setup Menu, then under Master Locks change the options from Yes to No to turn Locks back on
- ▶ Turn the cable box off and back on

The Favorites feature allows you to quickly access channels you and your family have designated as Favorites.



Favorites Lists Setup

Create and manage up to five (5) Favorite Lists. From the Main Menu, select Setup, then Favorites Lists Setup. Use your on screen keyboard to name your lists.



Access Favorites Lists

- ▶ While watching TV, press the FAV button on your remote to skip to your next Favorite channel on the current list
- ▶ From TV Listings or Mini Guide, press the FAV button to bring up a filtered guide of the channels in your last accessed list. Press FAV button again to scroll through all of your Favorites Lists – the guide will have a tab with each list's name
- ▶ From the Quick Menu select the heart icon to bring up your Favorites Lists. If you have not yet set up any Favorites, simply follow the on-screen prompts to begin a new list



Add or Delete Channels to Favorites Lists

- ▶ From the Quick Menu – select the heart icon
- ▶ Select the Favorites Lists you want to edit
- ▶ Select the heart icon to add or remove favorite channels
- ▶ You can also rename, delete, or Lock your Favorites list
- ▶ Highlight a channel in the listings and press OK or FAV to add to your favorites – a heart icon will appear; or, to remove the channel, press OK or FAV and they will be removed.
- ▶ Press the checkmark icon to confirm your Favorites channel settings.

Digital Music

Digital Music is continuous, commercial-free music in a variety of formats.

Access Digital Music

- ▶ Select Digital Music from the Main Menu or Search Menu
- ▶ Or simply tune to channels 900-936

You can press INFO for more information on each category. Select a music format and enjoy!



Local Weather

Get accurate, up-to-date local weather conditions and a 3-day forecast.

From the Main Menu, highlight Local Weather and press OK. Use the down arrow button to see a detailed local weather forecast. You may also tune to channel 2 for CTC's Weathscan channel for constant Columbus and regional weather information.



Messages

Messages may be sent occasionally by Columbus Telephone to announce new services, special promotions or other information. If you have a Message, an envelope indicator will appear in the upper left corner on the guide screens and a red light will appear on your cable box. From the Main Menu, select Messages, highlight the desired Message and press OK to read it.

If you do not currently subscribe to CTC's DVR service, but would like to, please call our office at (620) 429-3132 and ask to sign up.

Control Live TV

With a Digital Video Recorder (DVR) from Columbus Telephone Company, you have the opportunity to control live TV. When you tune to a channel, the DVR automatically begins making a temporary recording of the program. Once the temporary recording begins, you can Pause, Rewind and Fast Forward through the recording. Your DVR will record up to two hours of Live TV.

The live TV recording is NOT permanent, unless you save it to the DVR's hard drive.

For live TV recordings, the temporary recording will be erased if you:

- ▶ Turn off the DVR
- ▶ Change channels
- ▶ Watch more than 2 hours of the same channel – after 2 hours the DVR will buffer only the more recent 2 hours

Playback Controls

You can playback your DVR content via remote buttons located just above the channel and volume buttons. Refer to page 30 for more information on remote functions.

Status Bar

The Status Bar appears whenever you Pause, Rewind or Fast Forward a live program. The Status Bar shows title, channel and duration of time. Green indicates the length of program in the buffer. Red indicates you are watching a DVR recording in progress. White indicates the length of multiple programs that have been recorded in the buffer.

Pause

You can Pause live TV anytime by pressing the pause button on your remote. For programs you're watching live, your DVR will remain in pause for up to 90 minutes. Pressing Pause more than once allows frame by frame viewing. Press Play to resume the program.

Rewind

Press Rewind to rewind. Press it up to 4 times to increase Rewind speed. On the 5th press, the program resumes normal play.

Fast Forward

For live TV, Fast Forward can be activated if you have pressed Pause or Rewind. Press the Fast Forward button to move forward. Press it up to 4 times to increase the FF speed. On the 5th press, the program resumes normal play. You can only Fast Forward up to the point of live broadcast.

Slow Motion

Use Slow Motion to access "slow-forward" and "slow-rewind" – perfect when watching sporting events.

To activate, press Pause, then Fast Forward or Pause then Rewind. Press Play to resume regular program speed.

Instant Replay

With Instant Replay, you can replay the last 15 seconds of a program. Press Replay on the remote. Press repeatedly to continue skipping back in the 15-second increments.

Return to Live TV

When you pause or rewind a live program, the program continues to broadcast in real time. To return to live show, press the Live button on your remote.

PLEASE REFER TO OUR REMOTE GUIDE FOR BUTTON VISUALS

Our guide makes it easy to schedule recordings on your DVR and build your own personal library of shows you can watch on YOUR schedule. You can record programs in several ways:

- ▶ One-touch right from the record button on your remote
- ▶ From any Program Info screen
- ▶ Set a manual recording

One-touch Recording

Press the RECORD button on your remote at any time while you're watching a program to begin recording. From the Listings grid, just highlight the show you want to record and press the record button on your remote.

From Program Information

From any Program Information screen, highlight the record icon and press OK to schedule a recording. Follow the on-screen prompts for additional recording options.

Manual Recording

You can set a Manual Recording for specific time or channel:

- ▶ Select DVR from the Quick Menu or Main Menu
- ▶ Select Set a Recording
- ▶ Select start and end times and day, then press Confirm
- ▶ Select channel to record from channel list
- ▶ Select Record to confirm settings or select Recording Options for additional options

Your DVR allows you to record multiple episodes of a program (series) according to your preferences. To set up a Series Recording, begin by selecting the program from the Listings Grid or from a Search results list.

- ▶ Select Record from the Program Info screen
- ▶ Select Set Up a Series Recording
- ▶ Select the type of episode to record, such as First run only episodes
- ▶ Specify how many recordings to save
- ▶ Specify how long to save the recording
- ▶ To access advanced series set up features, like add minutes to start and end times and specify which channels to record, select the Recording Options to review all options



Your Series Recording will appear in the My Recordings list with the show title as its label. Multiple recordings of the same show will have the same label and will be listed beginning with the most recent recordings first as default.

Modify the Series Priority List

If there are scheduling conflicts in your series recordings, your DVR automatically creates a Series Priority List. The first series you set to record has the highest priority and will be the one recorded if there is a conflict. You can easily change the recording priority of the series so that the series of your choice are recording when a conflict exists.

- ▶ Select DVR from the Quick Menu or Main Menu
- ▶ Choose Series Recordings
- ▶ Highlight a program and use the Page Arrows to modify priority



DVR VIEW RECORDED PROGRAMS



From the DVR menu, select My Recordings to view your programs:

- ▶ Select DVR from the Quick Menu
- ▶ Select DVR from the Main Menu
- ▶ Press the LIST button on the remote



Use the left and right arrow buttons on your remote to sort recordings by Title, Date or Channel. Use the up and down arrows to scroll through the list and press OK or INFO for a program description and use the action icons to playback.

You can control playback of a recording by using the same video control buttons or arrow buttons on your remote to fast-forward, rewind and pause your program.

Future Recordings

Access the Main Menu by hitting MENU twice on the remote. Then select DVR and select FUTURE RECORDINGS to see all future, scheduled recordings.

The only type of DVR service CTC provides is Whole-Home DVR. What this means is that any TV in the home with a cable box can access the DVR unit, if you subscribe to DVR service. Please note that the small non-DVR cable boxes have different instructions for utilizing DVR functions.

Accessing DVR on Non-DVR Cable Boxes

- ▶ Hit the B button on your remote. This will bring up the DVR app on the non-DVR cable box.
- ▶ You will immediately see a screen that says "Motorola" in the top left corner. Any recordings you have will also be listed on the screen.

My Recordings

The My Recordings screen provides a listing of all your existing recorded programs and in-progress recordings. The program series recordings are automatically placed in folders to allow you to quickly find your favorite shows. Select the folder to view one or more series recordings on your DVR.



Use the left and right arrow keys on the remote to sort the list by time, channel, or date.

Use the up and down arrow keys to scroll through the list. When the recording you want to watch is highlighted, press the OK button on the remote to see the recording details on the Playback Details screen.

Playback Details Screen

The Playback Details screen gives you a description of the recorded program and offers the following playback options:



Watch a recording from where you left off

Select the Resume playback icon on the screen to see a menu of playback options.



Watch a recording from the beginning

Select the Play-from-beginning icon on the screen to start watching the recording from the beginning.



Delete a recording

Select the Delete icon on the screen to erase the recording from your DVR recordings.

Resume Playback From...

The Resume Playback From.... menu offers you the following playback options:



Choose This room's latest position to watch from where playback was stopped on this TV.



Choose Master Bedroom's latest position to watch from where playback was stopped in the room where your DVR is located. (Master Bedroom is just an example).



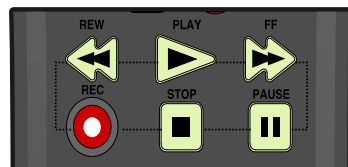
Choose Follow-me bookmark position to watch from where playback was bookmarked in another room.

Watch a Recording

A progress Status Bar is displayed during playback of a recording that shows the program name, program duration, as well as how far you are currently into the playback.



While watching a recording you can also use your remote to fast-forward, rewind, pause, or stop the program.



Main Menu

You can access the Main Menu by pressing the MENU button on the remote at any time the MR-DVR application is running. The options presented will vary depending on the screen or function the user is interacting with. The image on the right shows the options available from the My Recordings screen. Additional options (see list below) are available when accessing the Main Menu during playback.

Press the OK button on your remote to select the menu option.

Main Menu Options



Pause – Pause Live TV on the remote cable box. This feature enables you to pause the Live TV content you were viewing prior to launching the DVR application on the remote cable box.



View Playback Details – Takes you to the Playback Details screen.



Delete Recording – Deletes the selected recording.



Schedule New Recording – Takes you to the Schedule a Recording screen where you can set up future recordings.



View Scheduled Recordings – Opens the Future Recording screen that displays a list of programs you have already scheduled to record.



Set Follow-Me Bookmark – Bookmarks the recording you are currently watching for playback at the same place from any other room in the home. Note: This function is available by pressing the MENU button during the playback of a recording.



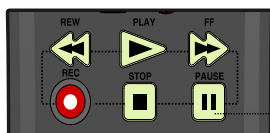
View Hub List – Takes you to the Hub screen, which displays all the Digital Video Recorders (Hubs) you have in your home. You can also name the DVRs in your home from this screen.

Pause Live TV on non-DVR Cable Box

This function is only available from the My Recordings screen (see page 21 for more information). Use one of the following options:



Press PAUSE on the menu bar.



Press the PAUSE button on the remote.

Please note that the PAUSE function on your remote cable box is slightly different than on your DVR. In some instances, the PAUSE function will not work if the other cable boxes in your home are already performing that same function.

Set a Follow-Me Bookmark

The Follow-Me Bookmark option allows you to set a bookmark during playback of a recording and resume that recording from that same bookmark in another location in the home.

While watching a recorded program, press the MENU button on your remote. Select the Set Follow-Me Book icon on the menu. Press the OK button on your remote to bookmark the current viewing location.



You will see a Follow-Me Bookmark Successfully Set confirmation message.

You can now retrieve this bookmark to resume playback of the recording from this point at any other TV in your home.

Schedule a Recording

Press the MENU button on your remote. Select the Schedule a Recording icon on the menu and press the OK button on your remote.



On the Schedule a Recording screen, use the up and down and arrows on the remote to select the Channel, Date, Adjust time by, and What's in-progress at: fields. Use the left and right arrow keys to scroll through these fields to locate and select the program you want to record. The title and a description of the show you select will appear in the Program field.

Once you have set up your recording, select the Rec Program icon and press the OK button on your remote to schedule the recording. A Record Request Succeeded message will display. You can also select the Rec Series icon to schedule multiple episodes of a program to be recorded.

Delete a Recording

In the My Recordings screen, use the up and down arrow keys on the remote to select and highlight the recording you want to delete.



Press the MENU button on your remote to display the Main Menu. Use your arrow key to select the Delete Recording icon. Press the OK button on the remote to delete the recording.

At the Press "OK" to Confirm Delete... confirmation message, press the OK button on the remote. The recording is now deleted.

Recordings can also be deleted from the Playback Details screen.



Cancel a Future Recording

Select View Scheduled Recordings from the Main Menu. In the Future Recording screen, use the up and down arrow keys on your remote to select and highlight the future recording you want to delete.



Press the MENU button on your remote to display the Main Menu. Use your arrow key to select the Cancel Recording icon. Press the OK button on your remote to delete the future recording.

At the Press "OK" to Confirm Cancel... confirmation message, press the OK button on your remote. The recording is now deleted.

View DVR Hubs/Change Hub Name



Select View Hub List from the Main Menu to view the Digital Video Recorder(s) in your home. All the DVRs that are part of the multi-room network will display on this screen.



Do you see “black boxes” on the sides of your TV during certain programs? This can be frustrating, specifically when you paid for a large, widescreen HDTV. Some of these black boxes can be fixed with settings, but some CANNOT be fixed. Please read below.

Local Channels

Because of FCC rules, all local broadcast stations now broadcast in digital format. In our area, nearly all local channels also broadcast only HD signals. Even though the channel is high definition, some older programs are NOT broadcast in HD format. This means certain programs may have the black boxes on the sides of the picture.

There is no fix for this. Local channels will need to start converting older programs to 16X9 widescreen format, but it may be years before that happens.

Some TV's have the ability to stretch the signal to be full screen, but when that local channel starts broadcasting a true HD program again, it will cut the picture off. For this reason, CTC does not recommend stretching local channels.

Other Channels

Technically, all non-HD channels are square pictures, not wide. CTC is making every effort to eliminate black boxes on every non-local channel that is possible.

Some channel networks place black boxes in their signal anyway. For example, CNN has horizontal black bars on the top and bottom of their picture. This is the case for ALL cable providers, not just CTC.

My TV is saying "No Signal" and/or I do not have a picture.
Hit the GUIDE button on your cable remote. If nothing appears on the screen, verify that your cable box is turned on. You can verify it is turned on by seeing if there is a bright blue light on the front of the box. If there is no light, hit the CBL button at the top of the remote to turn it on.

If that does not work, please use your TV's remote to verify that the TV is on the correct input for your cable service. This may be "HDMI 1", "VIDEO 1", or similar.

Some channels say "One Moment Please."
Verify that you are paying for these channels. If you are, please contact us so we can verify there are no issues with your service.

Some channels say "NOT AUTHORIZED" or "SUBSCRIPTION REQUIRED."

This means that you are not paying for those channels. If you would like to have access to programs on channels not currently authorized, please contact our office at (620) 429-3132 to have them added.

I'm getting "PLAYBACK FAILURE" when I try to watch recorded shows.

Due to a bug within Motorola's software, recorded content sometimes fails to play on non-DVR boxes. This bug is known and Motorola is currently working on a software fix that is projected to be released in the second quarter of 2012. CTC will inform all DVR customers of when this fix is implemented.

My channels change really slowly.

Channel change time on our digital cable is slightly slower than old, analog cable TV service. This is mostly because the digital signal is higher quality. Your TV also has a lot to do with channel change time. Older TV's or TV's with slow processors will have a longer channel change time.

My TV Guide is not showing program information.

When the cable box is unplugged or loses electric, all guide data is lost. When the cable box receives power again it will automatically download the guide again. Give it 20-30 minutes to download guide information.

Why can't I record shows to my VCR anymore?

CTC does not support recording content to a VCR. Our digital cable service is encrypted, meaning the cable cannot be run through a VCR device via the coax cable. Running cable TV service through an external device also lowers the quality of your cable TV service. CTC offers DVR (digital video recording) service for a small monthly fee or included as part of some of our bundle offerings.

I can't access my DVD player or VCR anymore.

Our digital cable operates through inputs on the TV, just like a DVD or VCR player. To access your other devices, use your old TV remote and switch to the input that your DVD or VCR is connected to. The name of this input varies.

Why is there no paper TV Guide anymore?

Because CTC's new lineup is so large, it is not possible to print it every week. Our new TV Guide is available on our website at www.columbus-telephone.com or you may download the TV Guide app on your Android or iPhone. Both allow you to look 14 days ahead, which is greater than the paper guide ever was.

If you need further assistance, please head to our website at www.columbus-telephone.com and click on VIDEO HELP under the VIDEO menu. If even further assistance is required, please contact our office anytime, 24/7.

TV, DVD, CBL

TV, VCR/DVD, CBL: Turn power of these devices on/off.

*GUIDE

Displays the program guide listings.

LIST

Displays a list of programs you have recorded, allowing you to select one for viewing.

OK/SEL

Selects highlighted screen options.

DVR CONTROLS

Control recorded content. REW to rewind, PLAY to start playback, FF to fast forward, REC to record a program, STOP to stop playback, PAUSE to pause playback

MUTE

Silences the audio. Press to activate. Press this key again to restore sound to previous level.

VOL▲/▼

Raises or lowers the sound level.

LAST

Accesses the previously tuned channel

FAV

Displays favorite channels.

*SETTINGS / MENU

Displays the settings Menu.

*INFO

Displays information about the program currently playing or highlighted in the program guide.

EXIT

Exit from current screen.

PAGE▲/▼

Accesses pages above or below the information currently displayed.

▲, ►, ▼, ◀
Highlight an item from the on-screen choices.

“B” Button

Access DVR content on non-DVR boxes.

ON Demand

Provides direct access to On Demand channel.

CH▲/▼

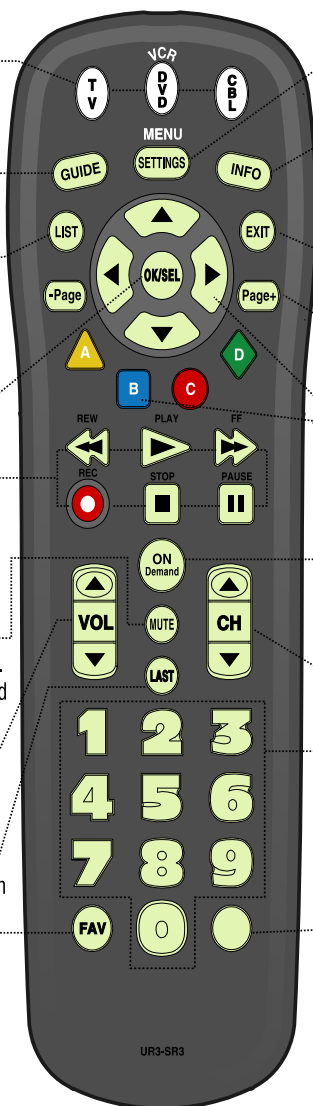
Selects the next higher or lower channel.

NUMBER Pad

Enter numbers to tune to channels. Also make numeric entries on on-screen menus. You can also use the Ch▲/▼ and the guide as alternate ways to tune to channels.

MACRO KEY

Future Use



UR3-SR3

Columbus Telephone utilizes two different types of cable boxes on our network. Both boxes are Motorola devices and are photographed below.

DCX-3501M (DVR box)



DCX-700M (non-DVR box)



In the event that your service is disconnected for non-payment or you elect to disconnect your cable service, these boxes and the corresponding wires must be returned to Columbus Telephone Company within 5 business days of the disconnect. Failure to do so will result in your account being billed for the value of the boxes in your home.



Have Questions?

Call Us:

620-429-3132

Fax Us:

620-429-1704

Visit Us In Person:

224 S. Kansas Avenue
Columbus, KS 66725

Visit Us Online:

www.columbus-telephone.com

